

Voluntary Product Accessibility Template™ (VPAT)

Version 1.2

The purpose of the Voluntary Product Accessibility Template, or VPAT™, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 30/10/2007

Name of Product: pdfDocs Desktop 1.9

Company contact for more information: Tim Dennis

Summary Table VPAT		
Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	See Details
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	-
Section 1194.23 Telecommunications Products	Not Applicable	-
Section 1194.24 Video and Multi-media Products	Not Applicable	-
Section 1194.25 Self-Contained, Closed Products	Not Applicable	-
Section 1194.26 Desktop and Portable Computers	Not Applicable	-
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	See Details
Section 1194.41 Information, Documentation and Support	Supports	See Details

Section 1194.21 Software Applications and Operating Systems – Detail

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports With Exceptions	Keyboard access to most functionality of pdfDocs Desktop 1.9 is provided. Exceptions include selection of annotations, sign here stickers, stamps , form field placement, and positioning of comments.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	pdfDocs Desktop 1.9 does not disable or interfere with Windows operating system accessibility features or with accessibility features of other applications.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	pdfDocs Desktop 1.9 supports on-screen focus tracking. The focus is programmatically exposed so assistive technology can track focus changes.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	pdfDocs Desktop 1.9 exposes focus and events through the Microsoft Active Accessibility (MSAA) API.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Meanings are consistent for bitmap images throughout pdfDocs Desktop 1.9
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is on interface elements is exposed through MSAA API.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with Exceptions	Exceptions: Page thumbnails retain original page coloring. Toolbars do not support system color changes
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Animations are not used
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not solely used to convey information. All decision points use color only as reinforcement to the standard visual element.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	There is no color selection function in pdfDocs Desktop 1.9.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No blinking elements used.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Electronic forms are supported through the Adobe PDF forms standard.

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	pdfDocs Desktop 1.9 provides direct support for assistive technologies via the Windows MSAA API and via product-specific, publicly documented interfaces. pdfDocs Desktop 1.9 provides direct support for users with low vision through equivalent facilitation, with the ability to zoom in.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	pdfDocs Desktop 1.9 provides direct support for assistive technologies via the Windows MSAA API and via product-specific, publicly documented interfaces. pdfDocs Desktop 1.9 provides direct support for users with low vision through equivalent facilitation, with the ability to zoom in.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	There is no requirement for hearing on the part of pdfDocs Desktop 1.9 users.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	There is no requirement for hearing on the part of pdfDocs Desktop 1.9 users.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	pdfDocs Desktop 1.9 does not require speech on the part of users.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with exceptions	Keyboard access to most functionality of pdfDocs Desktop 1.9 is provided. Exceptions include selection of annotations, sign here stickers, stamps , form field placement, and positioning of comments.

Section 1194.41 Information, Documentation and Support – Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	DocsCorp provides electronic versions of all product support documentation.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	DocsCorp provides electronic versions of all product support documentation.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Product support is provided in a variety of ways, including online forms, phone support and email.

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